What could have been said? Alternatives and variability in pragmatic inferences

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A R T I C L E I N F O

A B S T R A C T

A recent influential experimental finding in pragmatics is that of scalar diversity: that different lexical items vary robustly in how likely they are to lead to scalar inference. For instance, hearers are much more likely to strengthen the meaning of some to some but not all than to infer good but not excellent from good. In this paper, we address the question of what underlies scalar diversity and identify two sources of uncertainty: uncertainty associated with the identity of relevant alternatives, and uncertainty associated with the step of excluding those alternatives. In our experiments, we make use of the Question Under Discussion to eliminate the former, and of the focus particle only to eliminate the latter kind of uncertainty. Our findings show that both manipulations make inference calculation more likely, but only when they are combined is scalar diversity reduced to a minimum. In order to quantitatively characterize the observed (reduction in) variation, this paper adopts the information theoretic measure of relative entropy.

Introduction

Interpreting natural language meanings often involves not only interpreting what was said, but also what was left unsaid. A classic example of this kind of phenomenon is scalar inference (SI), exemplified in (1).

(1) Mary ate some of the cookies.

a. Mary ate at least some of the cookies. literal

b. Mary ate some, but not all, of the cookies. SI

The literal meaning of an utterance like (1) is (1-a). But such an utterance also brings to mind an alternative that could have been said: Mary ate all of the cookies. This serves as an alternative because some and all form a scale: all is informationally stronger than some, since a sentence like Mary ate all of the cookies entails Mary ate some of the cookies, but not vice versa (Horn, 1972). Hearsers assume that speakers are trying to be maximally informative (following the Maxim of Quantity); therefore, if the alternative Mary ate all of the cookies were true, the speaker would have said that. Because she did not say it, hearers can infer its negation (following the Maxim of Quality). This reasoning process, combined with the utterance’s literal meaning, leads to the SI-enriched meaning in (1-b) (Grice, 1967).

Going beyond the classic <some, all> example, a growing body of work looks at a larger range of lexical items that form a scale and potentially lead to SI. One such example, based on the <good, excellent> scale, is given in (2).

(2) The movie is good.

a. The movie is at least good. literal

b. The movie is good, but not excellent. SI

Similarly to (1), (2) can also lead hearers to go beyond its literal meaning (2-a), via the same process of reasoning about an informationally stronger alternative. Specifically, hearers may reason about the stronger alternative The movie is excellent; because the speaker chose not to say this alternative, hearers can conclude that she must believe it to be false—leading to the SI in (2-b). But an influential experimental result from recent literature has revealed that lexical scales such as <some, all> vs. <good, excellent> differ substantially in how likely they are to lead to SI calculation: hearers calculate the some but not all SI much more robustly than the good but not excellent SI. In the first large-scale investigation of this inter-scale variation, van Tiel et al. (2016) tested 43 different lexical scales and found that the rate of SI calculation ranged from 4% to 100% (see also Baker et al., 2009; Beltrama & Xiang, 2013; Doran et al., 2012; Simons & Warren, 2018).

The finding of such robust variation is significant as it challenges the so-called uniformity assumption (van Tiel et al., 2016, p. 139): a (tacit) assumption in prior literature that since all instances of SI are...
derived via the same mechanism—e.g., by hearers’ reasoning that an informationally stronger unsaid alternative is not true—there should be no differences across scales. As van Tiel et al. (2016) have shown, however, instead of uniformity, we find scalar diversity. The finding of scalar diversity has since given rise to a research program of identifying parameters along which lexical scales differ, which can then predict how likely a scale is to lead to SI calculation, ultimately explaining inter-scale variation. Factors that have been put forward to explain scalar diversity make reference to properties of scales such as the distinctness of the weaker and stronger scale-mates (van Tiel et al., 2016), their semantic relatedness (Westerna & Boleda, 2020), the polarity of adjectival scales (Gotzner et al., 2018), or whether the stronger alternative is an extreme adjective (Beltrama & Xiang, 2013; Gotzner et al., 2018). Scalar diversity has also been related to other semantic-pragmatic processes such as negative strengthening (Gotzner et al., 2018) or propensity for local enrichment (Sun et al., 2018); or to properties of the context, broadly construed (Pankratz & van Tiel, 2021; Ronai & Xiang, 2021a). However, most of the predictors identified in previous studies still only explain a small amount of the “diversity”. For example, van Tiel et al. found that the two components of distinctness, semantic distance and boundedness, accounted for 5% and 10% of the observed variance respectively.

One interesting hypothesis about scalar diversity focuses on the observation that there is substantial uncertainty regarding alternatives. To derive an SI from an utterance, hearers need to identify what is a relevant alternative to what was uttered, and then they also need to have good reasons to believe that the stronger alternative needs to be ruled out. Several authors have observed that it is not always obvious what the relevant unsaid alternatives are, whose negation can be inferred. Van Tiel et al. (2016) originally put this hypothesis in terms of alternative availability: for SI to arise, it has to be the case that the stronger alternative was available to the speaker, so she could have actually considered using it. While none of the empirical measures of alternative availability considered by van Tiel et al. turned out to be significant predictors of SI rates across scales, later work has provided supportive evidence for the role of alternative availability or uncertainty. In a recent study, Hu et al. (2023) (see also Hu et al., 2022) used large language models to test the hypothesis that hearers maintain cue-based expectations over alternatives (Degen & Tanenhaus, 2015, 2016). They found variation in how expected an alternative is as a scale-mate, and that these differences can predict both intra-scale (Degen, 2015), and most importantly for the present paper, inter-scale variation in SI rates. Concretely, the authors show that the more expected the stronger scale-mate, given a weaker scalar term and the sentential context, the higher the SI rate. Similarly, Ronai and Xiang (2022) have provided experimental evidence for van Tiel et al.’s notion of alternative availability. The authors conducted a cloze task in a discourse context, where participants saw dialogues such as “A: The movie is good.”; “B: So you mean it’s not BLANK.” and were asked to fill in the blank. The frequency with which the stronger alternative (here, excellent) was provided was taken to index the availability of alternatives, that is, how strongly the weaker scalar evokes the stronger alternative. Inter-scale variation in alternative accessibility was shown to predict inter-scale variation in SI rates. Moreover, Hu et al. (2023) found that this experimental data was significantly correlated with language model-based measures of alternative uncertainty, suggesting that “models and humans are aligned at the level of predictive distributions over alternatives” (p. 8).

Informative as they are, previous studies on how alternative uncertainty impacts inference calculation still leave open questions about the sources of uncertainty. One possibility we will examine in the current paper is that contextual relevance constrains the space of possible alternatives, and thus directly modulates the extent of scalar diversity. As we will discuss below, the effect of context is well-documented for SI calculation in general (Degen, 2013, 2015; Matsumoto, 1995; Van Kuppevelt, 1996). Pertaining to scalar diversity, there have also been suggestions that alternative uncertainty is contextually driven. McNally (2017), for instance, notes that due to polysemy, there might be context-based variation in what counts as a stronger alternative. While <warm, hot> form a scale based on asymmetric entailment, and hot is indeed a relevant stronger alternative to warm in the context of The weather is warm, this might not always be the case for The soup is warm (McNally, 2017, p. 23–24). This is because, as McNally argues, in the latter case, the choice of the adjective warm can be interpreted as referring to a kind of soup, in contrast to cold soups as a kind. Consequently, The soup is warm here means that it is a soup consumed warm (or possibly hot), not cold. Since hot is not necessarily a relevant alternative to warm in this case, the not hot SI may not arise. An informative study here is Pankratz and van Tiel (2021), which examined the contextual relevance of different SIs and found it to be a predictor of scalar diversity. The authors developed a corpus-based measure of relevance, whereby the more relevant an SI is, the more likely it is to occur in so-called scalar constructions, e.g., good but not excellent, good rather than excellent, or good, if not excellent. Since these all contain explicit mention of the stronger alternative, Pankratz and van Tiel’s measure is likely also tapping into the contextual relevance of the alternatives themselves; in fact, Hu et al. (2023) also relied on scalar constructions in their operationalization of alternative uncertainty. Further, even though Pankratz and van Tiel’s work aims to model “general relevance”, it follows the usage-based assumption that this can be approximated by averaging over different individual contexts found in a corpus. Their findings can therefore be interpreted as evidence that the contextual relevance of alternatives matters for (the variation in) SI calculation.

In this paper, we approach the issue of alternative uncertainty by manipulating the Question Under Discussion (QUD, Roberts, 1996/2012) prior to a target utterance. An explicit QUD makes the contextually relevant alternatives highly salient to comprehenders and therefore reduces the uncertainty associated with the identity of alternatives. As we will show in our experiments, this indeed substantially reduces the inter-scale variation in SI calculation. It is interesting to note, however, that reducing uncertainty about what a relevant alternative should be does not completely eliminate scalar diversity, raising questions about other sources of uncertainty. We argue that even when relevant stronger alternatives are made salient, the step of excluding those stronger alternatives does not automatically follow. As mentioned, under standard (neo-)Grecian accounts of SI, a hearer reasons about the relevant informationally stronger alternatives and then in the appropriate contexts makes the pragmatic move to exclude those alternatives. But depending on the context, there are other legitimate pragmatic moves that would not require the exclusion of the stronger alternative. That is to say, for the pragmatic calculation of SI, there could be uncertainty associated with both the identity of the relevant alternatives and the necessity of excluding stronger alternatives. To examine whether reinforcing the step of alternative exclusion would also lead to reduced scalar diversity, we will make use of the focus particle only, which grammatically requires the exclusion of alternatives (Krifka, 1999; Rooth, 1985, 1992). We show that when both types of uncertainty are removed, scalar diversity can indeed be reduced to the minimum. In the next section, we elaborate on our two experimental manipulations that aim to reduce uncertainty.

Pragmatically and semantically based exclusion of relevant alternatives

Context-sensitivity is a hallmark of pragmatic inferences. Indeed, it has long been noted in the theoretical literature that depending on context, SIs are more or less likely to arise (Matsumoto, 1995; Van Kuppevelt, 1996). There is also robust experimental evidence supporting this. For example, Zondervan et al. (2008) tested participants’ likelihood of calculating the some but not all SI from sentences such as Some pizzas were delivered. Crucially, these sentences appeared in a dialogue context that either promoted the stronger alternative all (3), or the weaker scalar term some (4).
(3) A: Were all pizzas delivered?
   B: Some pizzas were delivered.

(4) A: Were some pizzas delivered?
   B: Some pizzas were delivered.

The authors found a significantly higher rate of SI calculation in the former than in the latter context (43% vs. 7%). Similar results have been obtained using different ways of manipulating context, e.g., by varying an implicit background story (Degen, 2013) or varying intonation (Cummins & Rohde, 2015). Moreover, context has been shown to not only affects hearers' likelihood of calculating an SI, but also the attendant processing cost (Degen, 2013; Degen & Tanenhaus, 2015; Kursat & Degen, 2020; Ronai & Xiang, 2021b) and how adult-like children's SI calculation is (i.a. Papafragou & Tantalou, 2004).

In our study, we capitalize on the context-sensitivity of SI and use explicit QUDs to reduce uncertainty about alternatives, in a way that will be made clear using the following example. Concretely, we make SI-triggering sentences answers to a question that contains the stronger alternative, as in (5).

(5) A: Is the movie excellent?
   B: The movie is good.

This context manipulation not only makes a particular stronger alternative (excellent) salient in the discourse, but it also encourages SI calculation for reasons having to do with question–answer congruence. Following standard semantic treatments of questions (Groenendijk & Stokhof, 1984; Hamblin, 1976)—which we elaborate on more formally in Experiment 2’s predictions—we can take A’s question in (5) to set up two possible answers based on the word excellent. One is The movie is excellent and the other The movie is not excellent. What constitutes a good (or in other words, congruent) answer to a question can be defined as one that determines which of the two possible answers the question had set up is actually true (Gualmini et al., 2008; Hulsey et al., 2004). Considering the literal (2-a) and SI-enriched (2-b) readings of the sentence The movie is good, only the SI-enriched one (The movie is good, but not excellent) constitutes a good answer, since it entails one of the two possible answers (The movie is not excellent). In this way, a context manipulation like (5) encourages SI calculation—that is, hearers’ reasoning about and ruling out of alternatives. Indeed, our findings show that this manipulation both makes SI calculation more likely and reduces scalar diversity. At the same time, even in the context of a dialogue like (5), calculating the SI and excluding the stronger alternative is only one potential pragmatic move among many. There are other ways to interpret B’s response to A, e.g., as conveying an ignorance inference, paraphrasable as: I don’t know whether the movie is excellent; all I know is that it’s (at least) good. Consequently, as we will show, the QUD manipulation does not completely eliminate inter-scale variation.

As mentioned, hearers therefore face uncertainty not just when it comes to the identity of the relevant stronger alternatives, but also whether those alternatives should be excluded. To reinforce the step of alternative exclusion in the inferencing process, we conduct a manipulation using the focus particle only, which encodes alternative exclusion in the semantics, making it an obligatory step. Exclusive focus particles have two meaning components: a positive and a negative. A sentence like (6) conveys that the prejacent proposition is true ((6-a), the positive component) and that alternatives to the prejacent are false ((6-b), negative component).

(6) Mary ate only the cookies.
   a. Mary ate the cookies.
   b. Mary ate nothing other than the cookies.

That is, such a sentence carries information not just about what Mary ate (cookies), but also the meaning that Mary did not eat anything else from among a set of contextually-determined of alternatives, e.g. (muffin, cinnamon bun, waffle, …) (i.a. Coppock & Beaver, 2013; Krifka, 1999; Rooth, 1985, 1992).

While here we think of explicit questions and focus as eliminating uncertainty associated with the two steps in inference calculation—identifying alternatives and excluding them—questions and focus are closely related more generally (i.a. Beaver & Clark, 2008; Roberts, 1996/2012; Rooth, 1985, 1992). For instance, it has been observed that an answer to a wh-question has to have a congruent focus structure: the position of the focused item in the answer has to correspond structurally to the position of the wh-word in the question. For this reason, B’s answer to A in the following dialogue is infelicitous with focus on the adjective good, but felicitous with focus on the movie (where focus is marked with capital letters).

(7) A: What was good?
   B: #The movie was GOOD.
   B’: THE MOVIE was good.

One way this constraint can be formalized in the semantics is by positing that particles such as only are grammatically constrained to pick up the QUD (as proposed in Beaver & Clark, 2008, p. 249). This general association between questions and focus also makes them a natural pair of manipulations.

Importantly for our purposes, only can associate with scalar terms, for example the weaker scalar good:

(8) The movie is only good.

This allows us to demonstrate the critical difference between alternative exclusion encoded by SI vs. only, namely the status of that exclusion in the grammar. SI excludes alternatives pragmatically, via a cancellable pragmatic inference: as (9-a) shows, the not excellent SI can be cancelled, and the alternative excellent ruled back in. In the case of focus with only, alternatives are excluded at the level of semantics, and therefore this exclusion cannot be cancelled (9-b). Since the not excellent meaning encoded by only is not an SI, throughout this paper we adopt the more general term upper-bounded inference to refer to the inference arising from sentences like (8).

(9) a. The movie is good. In fact, it’s excellent.
   b. The movie is only good. #In fact, it’s excellent.

Given the above, we expect the focus manipulation to eliminate uncertainty regarding whether alternatives should be excluded. And indeed, in the studies we will present below, we find that only (only good, only some) does increase inference rates and leads to a reduction in scalar diversity to a larger extent than the discourse context manipulation. However, this does not remove all uncertainty: even though the focus particle only makes ruling out an alternative obligatory and non-cancellable, it does not specify the identity of the relevant alternative(s). Thus there remains the uncertainty about the relevant alternatives, and consequently, some inter-scale variation. But as we show in our experiments, once both types of uncertainty are removed, i.e. when the identity of alternatives is made clear by an explicit question and their exclusion is made maximally necessary (being grammatically encoded by focus with only), we find ceiling-level uniform calculation of upper-bounded inferences, and the elimination of the scalar diversity effect.

In order to precisely evaluate the potential sources of scalar diversity and how different sources interact, we need a metric that can quantitatively characterize the inter-scale variation. Previous work on scalar diversity has predominantly relied on visual inspection and providing the range of SI rates to assess the variation across lexical scales. We instead propose to use the information theoretic measure of relative entropy to quantify scalar diversity. We are then able to use this measure to assess whether, and how much, the different manipulations (context, only, their combination) modulate variation in inference rates.
The rest of this paper is structured as follows. In Experiment 1 we replicate scalar diversity and describe our proposal to use relative entropy to quantify it. In Experiment 2 we conduct the context manipulation, while in Experiment 3 we introduce the manipulation with only. In Experiment 4, we combine these manipulations. This is followed by a general discussion and conclusion.

Experiment 1: Quantifying scalar diversity with relative entropy

Experiment 1 replicates the scalar diversity effect on 60 different lexical scales, and describes our proposal to quantify diversity.

Participants and task

42 native speakers of American English participated in an online experiment, administered on the Ibex platform (Drummond, 2007). Participants were recruited on Prolific and compensated $2. Informed consent was obtained from participants. Native speaker status was established via a language background questionnaire, where payment was not conditioned on the participant's response. 1 participant was removed based on having a reaction time shorter than 500 ms on the majority of the trials, suggesting that they were not paying attention to the task. Data from 40 participants is reported below.

Following van Tiel et al. (2016) (see also Pankratz & van Tiel, 2021), we used an inference task to investigate the likelihood of deriving an SI. Participants were presented with a sentence such as “Mary: The movie is good.” and were asked the question “Would you conclude from this that Mary thinks the movie is not excellent?”? They responded by clicking “Yes” or “No”. Fig. 1 shows an example trial item. A “Yes” answer indicates that the participant has calculated the relevant SI (good → not excellent), while a “No” answer indicates that the participant has not calculated the SI, i.e., they are interpreting good as meaning at least good, compatible with excellent.

60 different lexical scales were tested in the inference task. To identify lexical scales, we conducted the following searches in the Corpus of Contemporary American English (COCA, Davies, 2008): X or even Y; not just X but Y; X but not Y, which have been used by van Tiel et al. (2016) and Pankratz and van Tiel (2021). We searched for adjectives, verbs, and adverbs. The expectation is that these searches would largely uncover sentences from the corpus where a lexical scale was produced; in particular, scales where X is the weaker scalar term and Y is the stronger scalar term. Sentences where X and Y were clearly not in a scale-mate relation (e.g., unreasonable or even bloodthirsty) were discarded based on researcher intuition. We took the items resulting from corpus searches and combined them with scales used in van Tiel et al. (2016) and de Marneffe and Tonhauser (2019). This resulted in a total number of 101 items. As the next step, the following semantic tests were conducted to probe whether X and Y indeed form a scale:

1. Is X but not Y contradictory?—Expected answer: No
2. Is Y but not X contradictory?—Expected answer: Yes
3. Is X and even Y odd?—Expected answer: No
4. Is X but not Y contradictory?—Expected answer: No
5. Is Y but not X contradictory?—Expected answer: Yes
6. Is X and even Y odd?—Expected answer: No
7. Is X but not Y contradictory?—Expected answer: No
8. Is Y but not X contradictory?—Expected answer: Yes
9. Is X and even Y odd?—Expected answer: No
10. Is X but not Y contradictory?—Expected answer: No
11. Is Y but not X contradictory?—Expected answer: Yes
12. Is X and even Y odd?—Expected answer: No

The and even test is for cancellability: if the not Y inference arising from X is an SI, it should be both, that is, Y should be assemblable (Grice, 1967). The but not tests probe for asymmetric entailment (Horn, 1972): Y should entail X, but not vice versa, for X and Y to qualify as scale-mates. Wherever a pair did not produce the expected “Yes” or “No” answer, it was excluded; these judgments were made by the first author and a native speaker consultant. Lastly, wherever one word participated in more than one scale, all but one of those scales were excluded, e.g., because exclusively occurred in both the <primarily, exclusively> scale and the <mostly, exclusively> scale, the latter was removed. This was done to prevent participants from having to respond to a particular target SI (not exclusively) in more than one trial.

Overall, the scale collection procedure resulted in a final set of 60 <weaker, stronger> scalar terms, which served as our experimental items. Wherever possible (for 33 scales), carrier sentences (e.g., The movie is good for <good, excellent>) were adopted from van Tiel et al. (2016) or de Marneffe and Tonhauser (2019), with minor modifications. For the remaining 27 scales, carrier sentences similar to those used in prior work on scalar diversity were created. The goal in the generation of these carrier sentences was to make them neutral: the noun that the scalar term is predicated of was to be compatible with the literal meaning (e.g., The sales will at least double), the SI-enriched meaning (The sales will double, but not triple), and the stronger alternative (The sales will triple). These judgements were made by the first author and a native speaker consultant.

7 filler items from van Tiel et al. (2016) were also included, which contained two terms that are either in an entailment relation (wide → not narrow), or are unrelated to each other (sleepy → not rich). Given that the filler items had a clear, correct “Yes” or “No” answer, they were included to serve as catch trials. The experiment began with 2 practice trials to familiarize participants with the task; following that, each participant saw 67 trials.

Predictions

Given consistent findings of scalar diversity in existing literature (reviewed in the Introduction), we predict robust variation across the 60 different scales in how likely they are to lead to SI calculation. That is, we predict that the percentage of “Yes” vs. “No” responses in the inference task of Experiment 1 will vary substantially from scale to scale.

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1 While we believe that this way of creating carrier sentences is in line with existing scalar diversity studies, including a wider variety of (naturally occurring) sentence frames per scale is desirable in future work. Though van Tiel et al.’s (2016) scalar diversity experiment used three different sentences per scale and found no differences between them, Aparicio and Ronai (2023) have recently shown that carrier sentences do have a small but significant effect. Further, Degen (2015) and Sun et al. (2023) have demonstrated that SI calculation varies across corpus examples—a point we return to in the General discussion.
Results

Fig. 2 shows the results of Experiment 1. Percent of inference calculation corresponds to the proportion of “Yes” responses. The average rate of SI calculation across all scales was 38.71%. But as is evident from this figure, considerable variation was found among critical items. In particular, the rate of SI calculation ranged along a continuum from 2.5% (for <scared, petrified> and <tired, exhausted>) to 95% (for <partially, completely>). This result thus successfully replicates the scalar diversity effect: different scalar expressions yielded wildly different rates of SI.
The observation of scalar diversity in prior work was largely based on visual inspection and providing the range of SI rates. Since our goal in this paper is to quantify the effects of various experimental manipulations on scalar diversity, and ranges are a somewhat uninformative statistic, we adopt a more rigorous measure to characterize the variation across scales. For this, we turn to information theoretic measures, which are commonly used, for instance, in the domain of syntactic processing (e.g., surprisal: Levy, 2008; entropy reduction: Hale, 2003). In particular, we propose quantifying scalar diversity via relative entropy (Kullback & Leibler, 1951), a measure that compares two probability distributions and quantifies their difference. To quantify scalar diversity in Experiment 1, we treated the normalized SI rates (i.e., percentage of “Yes” responses) across different scales as a probability distribution. We then compared this distribution to the uniform distribution. Intuitively, relative entropy represents how “surprised” we are if we assume a particular distribution (the uniform distribution), but observe a different one (Experiment 1).

The uniform distribution represents a (hypothetical) scenario where each scale leads to the same SI rate. This reflects that the mechanism underlying SI calculation is not typically taken to vary across different scales, leading to the expectation that, all else being equal, different scales lead to SI at the same rate. The uniform distribution operationalizes the uniformity and homogeneity assumptions identified by Van Tiel et al. (2016) and Degen (2015), respectively. Van Tiel et al. note that, since experimental studies had predominantly tested only a single scale (typically <some, all> or <or, and>), they must have been operating under the tacit assumption that one scale is “representative for the entire family of scalar expressions” (p. 129) and that “observations about the behaviour of a particular lexical scale can typically be generalized” (p. 140). Similarly, focusing on the <some, all> scale, Degen reviews (and challenges) the assumption in the semantics/pragmatics literature that implicature strength is invariable, attributing it to earlier work that had viewed SIs as generalized conversational implicatures (Grice, 1967) or default inferences (Levinson, 2000).

The definition given in (10) was used to calculate relative entropy.

\[
D(p||q) = \sum_{x \in X} p(x) \log \left( \frac{p(x)}{q(x)} \right).
\]

Here, \( p(x) \) is the normalized observed percentage of “Yes” responses across scales in Experiment 1; \( X \) is the 60 scales, i.e., the finite set over which we defined the probability distribution; and \( q(x) = 1/60 \) is the uniform probability mass function over the 60 scales. Note that we are interested in the relative entropy of a set of experimentally collected inference rates with respect to a hypothetical uniform inference rate. In this specific case, because the uniform inference rate is a constant across all 60 scales, relative entropy can be simplified to the entropy of the uniform distribution minus the entropy of the experimentally collected SI rates.\(^4\)

The relative entropy of the SI rates from Experiment 1 is 0.466. To contextualize this number, we may consider a number of hypothetical scenarios as benchmarks. If all scales indeed led to SI calculation at a uniform rate, then that would give a relative entropy of 0—see the Benchmark 1 facet in Fig. 3. At the other extreme, the highest possible relative entropy would be obtained if all the probability mass was concentrated on a single scale: that is, if only one of the 60 scales ever led to SI calculation (at some non-zero rate), while the other 59 scales did not—this hypothetical scenario would lead to a relative entropy of 5.907, and it is shown as Benchmark 2 in Fig. 3. Closer to the actual experimental findings is Benchmark 3: a hypothetical “linear” distribution, where likelihood of SI calculation is evenly distributed across the 60 lexical scales over a 0–100 range. Here, for instance, one scale leads to SI calculation at a 1.67% rate, the next at 3.33%, the one after that at 5%, etc., up to scale number 60 leading to SI calculation at 100%. This linear benchmark would yield a relative entropy of 0.2912. Lastly, the “quadratic” distribution in Benchmark 4 is a scenario similar to Benchmark 3, in that every scale has a unique SI calculation rate; but here, probability mass is more concentrated toward one end of the distribution, giving a relative entropy of 0.6532. We can see that the experimentally collected rates fall between Benchmarks 3 and 4 (0.466), suggesting more diversity than Benchmark 3, but less than 4.

This demonstrates how the scalar diversity phenomenon can be quantified in a way that goes beyond previous work. We must keep in mind that the benchmarks outlined above are for illustration; the real utility of the proposed relative entropy measure lies in allowing us to compare different sets of experimentally collected SI rates to one another. This is what we turn to in the following sections, where we test the effect of our QUD and focus-only manipulations on scalar diversity.

**Experiment 2: Discourse context manipulation**

As outlined in the Introduction, in the rest of the paper we explore sources of uncertainty that may lead to scalar diversity, starting with the uncertainty hearers face regarding the identity of contextually relevant stronger alternatives. The question manipulation of Experiment 2 makes these alternatives highly salient, eliminating uncertainty. As mentioned, our manipulation follows from prior theoretical and experimental work that has demonstrated the context-sensitivity of SI calculation. But while prior work on the effect of QUDs on SI calculation has largely investigated a single scale such as <some, all> (with the exception of Cummins & Rohde, 2015), here we are interested in the role QUDs might play in making SI calculation more likely across a large variety of different lexical scales, and importantly, in whether they reduce the observed inter-scale variation, i.e., scalar diversity.

**Participants and task**

81 native speakers of American English participated in an online experiment, administered on the Ibex (Drummond, 2007) and PCIbex (Zehr & Schwarz, 2018) platforms. Participant recruitment, screening, and compensation was identical to Experiment 1. Data from all 81 participants is reported below.

Experiment 2 employed the same task as Experiment 1, but the potentially SI-triggering sentences (uttered by Mary) were now embedded in a dialogue context. Specifically, the SI-triggering sentences were either preceded by a polar question that contained the stronger scalar alternative (“strong QUD” condition), or by a polar question goal is to compare experimentally collected data to the uniform distribution, rather than to evaluate the variability found within a single experiment on its own, and relative entropy better reflects this goal. Additionally, this way the relative entropy of each experiment can be interpreted against the benchmark of 0, which is what we would get if all scales in an experiment led to the same SI rate.
that contained the weaker scalar term ("weak QUD" condition). For the <good, excellent> scale, for instance, the manipulation included the question *Is the movie excellent?*—see Fig. 4—or the question *Is the movie good?*. The question manipulation (strong vs. weak QUD) was administered within participants in a Latin Square design.

Items (now: Mary’s answers) were modified from Experiment 1 to ensure dialogue coherence, e.g., *The movie is good* was changed to *It is good*. Otherwise, Experiment 2’s materials and procedure were identical to Experiment 1.

**Hypothesis and predictions**

Let us revisit in more detail what effect we expect the context manipulation to have. Sue’s question in the strong QUD condition...
makes the stronger alternative (e.g., excellent) highly salient. In other words, the strong QUD condition makes it clear what is a (contextually) relevant alternative to the weaker scalar term (good) in Mary’s utterance. This is predicted to reduce hearers’ uncertainty about the identity of alternatives and increase robustness of SI calculation. Additionally, if scalar diversity arises, in part, because there is inter-scale variation in uncertainty about alternatives, then the strong QUD manipulation should eliminate this variation—since it makes the alternative clear for all scales—and reduce scalar diversity.

As mentioned, similar predictions follow from the perspective of question semantics and question–answer congruence. Questions partition a set of possible worlds into cells denoting their possible answers (Groenendijk & Stokhof, 1984; Hamblin, 1976). For the strong QUD condition, this results in one cell of the partition containing all the worlds where the movie is excellent, with the other cell containing all the worlds where the movie is not excellent—see (11).

(11) Partitioning from Is the movie excellent?
   a. Cell 1: The movie is excellent.
   b. Cell 2: The movie is not excellent.

In the weak QUD condition, on the other hand, a set of possible worlds is partitioned based on the weaker scalar term good: in one cell are all the worlds where the movie is good, and in the other cell, all the worlds where the movie is not good (12).

(12) Partitioning from Is the movie good?
   a. Cell 1: The movie is good.
   b. Cell 2: The movie is not good.

An answer can be taken to be congruent with (or “a good answer to”) a question if it determines which of the two resulting cells contains the actual world (see e.g., the Question–Answer Requirement of Gualmini et al., 2008; Hulsev et al., 2004). Consider now the two readings (literal and SI-enriched) of the potentially SI-triggering sentence The movie is good in this light. With the strong QUD, only the SI-enriched meaning (The movie is good, but not excellent) is a congruent answer, because it entails the “not excellent” cell of the partition, and eliminates the “excellent” cell. The literal meaning (The movie is at least good), on the other hand, does not entail either cell, and it therefore does not directly bear on the question. In the weak QUD condition, however, The movie is good constitutes a good answer no matter whether it gets enriched to mean not excellent, since it entails the “good” cell of the partition (and eliminates the “not good” cell) in either case. Based on this, we can make the prediction that strong QUDs should encourage SI calculation: SI calculation is necessary to make Mary’s answer a congruent one.

Lastly, it is also possible to think of the strong QUD as encouraging the calculation of the not excellent inference as a relevance implicature (Maxim of Relation; Grice, 1967). Mary, in response to Sue’s question which explicitly mentions excellent, chooses not to directly agree or disagree, but rather to offer an alternative (good). This might lead participants to infer the negation of excellent irrespective of SI, that is, even if <good, excellent> did not form a scale. For example, if Sue asked Is the movie good? and Mary answered It is popular, the inference that the movie is not good arises because Mary avoids directly answering the question, even though good and popular are not on the same scale.

All of the above lines of reasoning lead to the prediction that the strong QUD condition will produce an increase in SI rates as compared to the baseline Experiment 1, which included no context. And as the likelihood of SI calculation increases across the board for all scales, scalar diversity is also predicted to be reduced, since an across-the-board increase means more scales will cluster close to the ceiling. In the weak QUD condition, on the other hand, there is no reason to predict an increase in SI rates, since that question does not eliminate uncertainty about the identity of contextually relevant alternatives, and Mary’s answer is congruent no matter whether it receives an SI interpretation.

Results

Fig. 5 shows the results of Experiment 2 (second facet: “Weak QUD” and third facet: “Strong QUD”), along with the result of Experiment 1 (first facet: “SI”). Averaged over all 60 scales, the rate of SI calculation was 34.53% in the weak QUD and 61.23% in the strong QUD condition. To compare the rates of inference calculation in the weak vs. strong QUD conditions, we fit a logistic mixed effects regression model using the lme4 package in R (Bates et al., 2015). The model predicted Response (“Yes” vs. “No”) as a function of Condition. It included the maximal random effects structure supported by the data (Barr et al., 2013): random intercepts for participants and random slopes and intercepts for items. The fixed effects predictor Condition (weak QUD vs. strong QUD) was sum-coded before analysis (weak QUD: −0.5 and strong QUD: 0.5). This analysis revealed that the strong QUD condition led to significantly higher SI rates than the weak QUD condition (Estimate = 1.67, SE = 0.1, z = 16.15, p < 0.001).

In the next analysis, we compared the rates of inference calculation in Experiment 2 (in either the weak or the strong QUD condition) to the inference rates from Experiment 1. To do this, we fit a logistic mixed effects regression model to the combined Experiment 1–2 data set, which predicted Response (“Yes” vs. “No”) as a function of Condition (Experiment 1 vs. Experiment 2 weak QUD vs. Experiment 2 strong QUD). The Condition predictor was treatment coded, with Experiment 1 set as the baseline. The random effects structure included random intercepts for participants and random slopes and intercepts for items. This analysis revealed an overall increase in inferences rates in Experiment 2’s strong QUD condition, as compared with Experiment 1 (Estimate = 1.44, SE = 0.21, z = 6.88, p < 0.001). In the weak QUD condition, however, inference rates were not statistically different from those in Experiment 1 (Estimate = −0.21, SE = 0.2, z = −1.1, p = 0.28).

To check the effect of the discourse context manipulation on the variation in SI rates across scales, we can turn to relative entropy. The SI rates in the weak QUD condition of Experiment 2 resulted in a relative entropy of 0.378, while the strong QUD condition resulted in a relative entropy of 0.123. Recall that lower numbers represent more uniformity: if all scales led to SI at the same rate, relative entropy would be 0, but the relative entropy of the baseline Experiment 1 (without context) was 0.466.
Lastly, in order to check whether the relative order of different lexical scales remains consistent across different manipulations, we calculated rank-order correlations using Kendall's $\tau_B$. We found that SI rates under the weak QUD and strong QUD were significantly correlated by-item ($\tau_B = 0.69, p < 0.001$), and each of them was also significantly correlated with the no-context SI rates from Experiment 1 (weak QUD-Experiment 1: $\tau_B = 0.77, p < 0.001$; strong QUD-Experiment 1: $\tau_B = 0.7, p < 0.001$). This suggests strong similarity among the rankings of different scales across the different experimental conditions.

**Discussion**

We found that a supportive discourse context (i.e., strong QUD) made participants significantly more likely to calculate inferences, as compared to either a no-context situation (Experiment 1), or the weak QUD context. Additionally, a supportive context reduced the variation in SI rates: relative entropy is lower in the strong QUD condition of Experiment 2 than in Experiment 1, i.e., there is less scalar diversity. The weak QUD condition did not significantly change the likelihood of SI calculation compared to no context. While it did lead to a slight reduction in inter-scale variation compared to Experiment 1, this effect was much less pronounced than in the strong QUD condition. Altogether, in line with our predictions, an explicit question based on the stronger scalar term both increased SI rates across the board and reduced the variation across scales—but a question based on the weaker scalar term did not have the same effect.

We take these results as supporting our hypothesis that explicit QUDs can reduce hearers' uncertainty associated with the identity of unsaid alternatives. It must be noted that a key property of the strong QUD manipulation is that it explicitly mentions the relevant stronger alternative, increasing its salience. However, there is reason to believe that simply increasing the alternative's salience, without context, would not have produced the same results. An informative comparison in this
regard is between our Experiment 2 and Schwarz et al. (2016). Schwarz et al. (2016) conducted a priming experiment along these lines, where participants were shown the stronger alternative (as a prime word) before seeing a potentially SI-triggering sentence (as a target). This manipulation, however, did not increase SI rates, nor did it substantially reduce inter-scale variation. That we found an effect of the QUD manipulation, in contrast, suggests that what scalar diversity is modulated by is the contextual relevance of alternatives, and not just their salience per se.

At the same time, even with the strong QUD, we did not find a ceiling effect in SI rates, nor did we find uniformity across scales. Instead, SI rates remain relatively low (61.23% across all scales), and they also remain relatively diverse—as we will see in comparison to Experiments 3–4. As previewed in the Introduction, we argue that this is because even when alternative uncertainty is eliminated, there remains uncertainty about whether to exclude that alternative. Instead of alternative exclusion, there are other pragmatic moves hearers (and our participants) may make. Specifically, we propose that there are in fact three different possible pragmatic inferences that can be attributed to Mary’s utterance in the dialogue context, which we detail below in (13-a)–(13-c).

(13) Sue: Is the movie excellent?
Mary: It is good.
   a. It is good (but not excellent). SI
   b. (Well,) it’s good. ignorance
   c. (Yes,) it’s good. good ⇒ excellent

Example (13-a) is the standard SI, which is what arises if hearers both correctly identify the contextually relevant alternative and make the pragmatic step of excluding it. But another possible interpretation that (some) participants in Experiment 2 may have assigned to Mary’s answer is the inference in (13-b), which is communicating ignorance about the stronger alternative. On this reading, Mary’s answer conveys not that the movie is not excellent, but that Mary does not know whether it is excellent. For instance, Mary may not know what the threshold is for something to count as excellent (see Kennedy, 2007; Kennedy & McNally, 2005). (13-c) shows a third possibility, where good is used as a synonym for excellent—Mary is in fact giving an affirmative answer to Sue’s question. Perhaps a better illustration of this is a scale like <snug, tight> (Sue: Is the shirt tight? Mary: It is snug.), where the two scalar terms can be more easily construed as each other’s (near-)synonyms; correspondingly, for this scale, we found barely any SI calculation even in the strong QUD condition.

Importantly, in addition to the inference in (13-a), (13-c) also represents a congruent answer, as per the definition set out in Experiment 2’s predictions. While (13-a) addresses the question by entailing “not excellent”, (13-c) addresses it by entailing “excellent”—assuming that (13-a) and (13-c) are interpreted on their respective enriched meanings. The availability of the reading in (13-c)—that is, how easily two scale-mates can be construed as synonyms—may be related to the semantic distance between or distinctness of the two scalar terms, which has been shown to independently correlate with SI rates. As van Tiel et al. (2016) and Ronai and Xiang (2022) have demonstrated, the less distant or distinct the two scalar terms are, the less likely the SI is in a no-context situation (like Experiment 1). Additionally, the less distinct they are, the more it is possible to interpret the weaker term as a synonym for the stronger alternative, as in (13-c), and the lower the SI calculation rate stays even with a biasing strong QUD context (Experiment 2).

Zooming out, as noted above, one crucial observation about the dialogue manipulation in Experiment 2 is that in the strong QUD condition, Mary’s answers can be interpreted as indirect answers. That is, the experiment sets up a context where Sue’s polar question is answered not with a “Yes” or a “No”, but indirectly. It is therefore possible that participants interpreted Mary’s answer as implying that the movie is not excellent simply because she did not say “Yes”, but not because of an SI-calculation process. However, this same line of reasoning could also apply to the lack of a “No” response from Mary: a hearer might interpret Mary’s answer as communicating that the movie is indeed excellent, corresponding to the meaning in (13-c), due to her not responding with “No”. It is worth noting too that indirect answers to a polar question are not always perceived as clearly conveying a “Yes” or “No” answer at all; see i.a., de Marneffe et al. (2010) and Louis et al. (2020) for recent experimental–computational work on how different indirect answers can be interpreted vis-à-vis the Yes/No distinction. Given the findings of this literature and our experimental setup, an interesting follow-up would be to test Experiment 2’s items but with a response particle (Yes/No) in Mary’s answer and ask participants to rate the naturalness of the resulting dialogue. Results of such an experiment could shed light on whether, in the absence of a response particle, an affirmative vs. negative interpretation is more likely for certain lexical scales, which in Experiment 2 could have given rise to a (13-a) or (13-c) interpretation as a consequence of Mary giving an indirect answer.

To summarize, Experiment 2 demonstrates that eliminating one source of uncertainty (what is the identity of the relevant alternative?) reduces scalar diversity. But another source of uncertainty (is it necessary to exclude that alternative?) still remains, and consequently, so does some inter-scale variation.

Experiment 3: Focus manipulation

Under (neo-)Gricean accounts of SI, hearers reason about unsaid stronger alternatives and make the pragmatic move to negate those alternatives. We have argued that there may be uncertainty associated with both of these steps. In Experiment 3, we examine what effect reinforcing the step of alternative exclusion has on the likelihood and diversity of inference calculation. To achieve this, we make use of focus—required by the particle only—which makes the exclusion of alternatives necessary in the semantics, eliminating the uncertainty we saw in Experiment 2 regarding which possible pragmatic move to make.

Participants and task

41 native speakers of American English participated in an online (Ibex) experiment for $2 compensation. Participant recruitment, screening, and compensation was identical to Experiment 1. Data from 40 participants is reported below.

Experiment 3 employed the same inference task as the previous two experiments. This time, the additional manipulation conducted was to include the focus particle only in the inference-triggering statement. That is, Mary’s utterance was e.g., The movie is only excellent—see Fig. 6 for an example trial. Other than this, the materials and procedure were identical to Experiment 1.

Hypothesis and predictions

As mentioned before, only shares with SI the property of negating alternatives. In cases where only associates with a weaker scalar term (14), the upper-bounded inference this gives rise to is the same as the SI: both (14) and (15) convey that the movie is not excellent.

(14) The movie is only good.

→ The movie is not excellent.

5 Note that interpreting Mary’s answer as a negative answer corresponds to responding with “Yes” in the inference task (and an affirmative answer from Mary corresponds to “No” in the inference task), since the task asks about the negated version of Sue’s question (…the movie is not excellent?).
The movie is only good.

Would you conclude from this that Mary thinks the movie is not excellent?

Yes.  No.

Fig. 6. Example experimental trial from Experiment 3.

Table 1

<table>
<thead>
<tr>
<th>Manipulation</th>
<th>Relative entropy</th>
<th>Avg. percent of inference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Experiment 1 Baseline scalar diversity</td>
<td>0.466</td>
<td>38.71%</td>
</tr>
<tr>
<td>Experiment 2 Weak QUD</td>
<td>0.378</td>
<td>34.53%</td>
</tr>
<tr>
<td>Experiment 2 Strong QUD</td>
<td>0.123</td>
<td>61.23%</td>
</tr>
<tr>
<td>Experiment 3 Focus with only</td>
<td>0.046</td>
<td>68.42%</td>
</tr>
</tbody>
</table>

(15) The movie is good.

→ The movie is not excellent.

Importantly, as the below examples (repeated from (9)) demonstrate, alternative exclusion encoded by *only* is semantic, and therefore non-cancellable, in contrast to the pragmatically encoded alternative exclusion in SI, which can be cancelled.

(16) a. The movie is only good. #In fact, it’s excellent.

b. The movie is good. In fact, it’s excellent.

Based on this, we expect the focus manipulation to eliminate uncertainty—and any potential inter-scale variation therein—regarding whether alternatives should be excluded. Since alternative exclusion is now a necessary step, we predict that comprehenders will robustly exclude alternatives to the focused element, and the rates of upper-bounded inference calculation will consequently increase. As inference rates increase across the board, toward the ceiling, we also predict that the variation (diversity) observed across lexical scales will be reduced.

Results

Fig. 7 shows the results of Experiment 3 (third facet: “Only”), along with the results of Experiments 1 and 2. The average rate of inference calculation across items was 68.42%. To compare Experiment 3’s results to that of the baseline Experiment 1, we conducted the same statistical analysis as the one reported for Experiment 2. The fixed effects predictor Experiment (1 vs. 3) was sum-coded before analysis (Experiment 1: −0.5 and Experiment 3: 0.5). Random intercepts for participants and random intercepts and slopes for items were included. This analysis revealed that Experiment 3 also led to significantly higher rates of inference calculation than Experiment 1 (Estimate = 1.86, SE = 0.27, z = 6.96, p < 0.001)—participants were more likely to calculate upper-bounded inferences in the presence of focus with only. However, in a model comparing the Experiment 3 (only) results to the strong QUD condition of Experiment 2 (sum-coding; Experiment 2: −0.5 and Experiment 3: 0.5), we find no significant difference (Estimate = 0.39, SE = 0.26, z = 1.52, p = 0.13).

Turning to our measure of the “diversity” of inference rates, Experiment 3 led to a relative entropy value of 0.046. Compared to the previous experiments (see Table 1), we see a more substantial reduction in variation across scales; scalar diversity was lessened more with the focus manipulation than with the discourse context manipulation.

Finally, as in the analysis of Experiment 2, we calculated rank-order correlations using Kendall’s $\tau_B$. This analysis revealed that inference rates with *only* are significantly correlated with all sets of SI rates from previous experiments: Experiment 1 (SI) - Experiment 3 (only) ($\tau_B = 0.54$, $p < 0.001$); Experiment 2 (weak QUD) - Experiment 3 (only) ($\tau_B = 0.59$, $p < 0.001$); Experiment 2 (strong QUD) - Experiment 3 (only) ($\tau_B = 0.6$, $p < 0.001$). We can observe that these correlations are weaker the more different the average rate of inference calculation gets (e.g., Experiment 1 vs. Experiment 3), and also as the diversity of rates lessens. Nonetheless, all correlations are still significant, suggesting that the relative order of different scales remains consistent under different experimental manipulations.

Discussion

In line with the predictions, the focus manipulation made upper-bounded inference calculation (some but not all, good but not excellent) more likely, and it also reduced scalar diversity. Additionally, *only* had a greater effect than the strong QUD in Experiment 2, especially in how much it reduced diversity. This finding makes sense: though both manipulations eliminate uncertainty associated with one of the two steps in inference calculation—identifying alternatives and excluding them—the question manipulation is fundamentally a pragmatic one. In contrast, grammatically encoded alternative exclusion, i.e., the focus manipulation, constituted a stronger, less violable constraint. However, as is evident from Fig. 7, Experiment 3 still did not result in ceiling-level inference rates: it is not the case that encoding alternative exclusion in the semantics always led participants to answer “Yes” in the inference task. Additionally, there still remains variability across the different scales. We argue that the reason for this is that while the focus manipulation removed the uncertainty associated with the alternative exclusion step, it did not eliminate the uncertainty associated with what can serve as a contextually relevant alternative. We elaborate below.

It has been observed that *only* can draw upon two different “sources” of alternatives; in other words, it is ambiguous between its so-called rank-order reading and its complement-exclusion reading (terminology from Coppock & Beaver, 2013, original observation from Horn, 1969). The rank-order reading concerns the placement of good on a scale where elements are ordered by rank. This reading of *only* can be paraphrased as no more than: The movie is only good on this interpretation means that the movie is no more than good. On the rank-order reading, then, the excluded alternative must be a stronger one such as excellent. A complement-exclusion reading, on the other hand, excludes all alternatives to the focused element, including those that are not ordered on a scale with respect to it. This reading of *only* can be paraphrased as nothing other than: The movie is only good on this interpretation means that the movie is nothing other than good. Therefore, it is possible to interpret Mary’s utterance in Experiment 3 as expressing complement exclusion: communicating that the movie is good, but not other relevant alternatives such as funny or thrilling, etc.
Fig. 7. Upper-bounded inference rate for 60 different scales. Experiments 1 (SI), 2 (Weak QUD, Strong QUD) and 3 (Only) are shown on the four facets of the plot.
Excluding such alternatives leaves open the possibility that the movie is in fact excellent: if the hearer does not take excellent to be a relevant alternative to good in this particular case, then it will not be ruled out. That is to say, the complement-exclusion reading of only does not necessarily lead to an upper-bounded inference; only the rank-order reading does.

Support for the idea that there remains uncertainty regarding the identity (and in fact type) of alternative under only comes from a comparison with other focus particles. While only readily admits both rank-order and complement-exclusion readings, other particles prefer (or require) one or the other. For instance, Coppock and Beaver (2013) argue that merely prefers the rank-order reading. If what underlies the remaining scalar diversity in Experiment 3 is that participants were able to interpret only as excluding complement-exclusion alternatives other than excellent, then we should see higher rates of upper-bounded inference calculation and less inter-scale variation with merely. Ronai and Fagen (2022) report on experiments that provide evidence for this: given The movie is merely good, excellent is more unambiguously taken to be the alternative that is excluded.

The persistent non-calculation of upper-bounded inferences with only, which occurred more with certain scales than others, is informative with respect to the scalar diversity observation within the SI domain. As Fig. 7 shows, with the only manipulation, some scales are closer to ceiling level inference calculation than others. We have argued that wherever inference rates remained low with a scale, participants likely excluded an alternative other than the rank-order scalar alternative (e.g., excellent) the task question probed. In other words, it seems that for these scales, hearers do not easily converge on the particular lexical scale tested (<good, excellent>). Given the significant correlation between Experiment 1 and Experiment 3, it is plausible that the same factor could underlie (in part) hearers' non-calculation of SIs. In this way, the focus particle manipulation indirectly identifies how available (van Tiel et al., 2016) or accessible (Ronai & Xiang, 2022) the stronger scalar alternative is given a weaker term, and the inter-scale variation therein, which these prior studies had tested more directly using cloze tasks. Relatedly, only may also tap into the polysemy of scalar terms, which Sun et al. (2018) have identified as a potential predictor of scalar diversity. As the authors note, some weaker scalar terms belong to more than one scale—e.g., a stronger alternative to hard is unsolvable when it comes to problem-solving but unbearable when it comes to suffering (p. 3). In these cases, if the sentential context allows, only can be interpreted as excluding a rank-order alternative that is different from the one our experiment tested.

As discussed in relation to Experiment 2, a context like (17) removes uncertainty regarding the identity of the alternative; in this case, only is most naturally interpreted as excluding this alternative excellent. If a participant supposed such a context, they would arrive at the upper-bounded good but not excellent inference. But if they supposed a context like the one in (18), the alternatives that are to be excluded could be any property that a movie can have. Therefore, on this interpretation, participants could have concluded that the movie is only good, but not funny, thrilling, scary, etc.

Altogether, while the focus particle only encodes alternative exclusion in the semantics, thereby eliminating uncertainty regarding this step in the inferencing process, it does not reduce the uncertainty associated with identifying relevant alternatives. Consequently, in Experiment 3, while scalar diversity was greatly reduced, there still remained some variation. In our final experiment, we therefore turn to a manipulation that eliminates both potential sources of uncertainty—what the contextually relevant alternatives are and whether the step should be taken to exclude them—by testing dialogues such as (17).

**Experiment 4: Manipulating both context and focus**

In Experiments 2–3, we have seen that eliminating uncertainty either regarding the identity of alternatives (via an explicit QUD manipulation) or regarding the necessity of excluding those alternatives (via a focus manipulation) substantially reduces inter-scale variation in inference calculation. However, in neither case was this variation completely eliminated, which we have argued is due to one kind of uncertainty still remaining: under a QUD manipulation, there are still possible pragmatic moves available other than alternative exclusion, while under a focus manipulation, there is still ambiguity in what kind of alternatives should be excluded. In Experiment 4, we combine the previous two manipulations and examine the robustness of inference calculation and the extent of inter-scale variation in a situation where uncertainty is reduced regarding both steps in the calculation process.

**Participants and task**

40 native speakers of American English participated in an online (Ibex and PCibex) experiment for $2 compensation. Participant recruitment, screening, and compensation was identical to Experiment 1. Data from all 40 participants is reported below.

Experiment 4 combined the manipulations of Experiments 2 and 3: the potentially inference-triggering sentences included the focus particle only, and they were also preceded by a polar question that made reference to the stronger scalar alternative (“strong QUD” from Experiment 2). Fig. 8 shows an example trial. Otherwise, the task and materials were identical to previous experiments.

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6 A reviewer notes, however, that excluding (all) positive attributes such as funny or thrilling may still lead to the conclusion that the movie is not excellent, and could in fact be incompatible with the assertion itself (The movie is good). This situation would arise if hearers take the criteria for a movie being excellent (or even good) to be the complement-exclusion alternatives that are being excluded. As the reviewer suggests, however, in the right context, complement-exclusion readings of The movie is only good can still be compatible with excellent, as the below example demonstrates:

(i) The original movie was good in some ways and bad in others. The sequel is only good. In fact, it's excellent.

Additionally, other scales pattern differently; for instance, on its complement-exclusion reading, The shirt is snug may exclude alternatives such as red, patterned or knitted, the exclusion of which would not lead to the conclusion that the shirt is not tight either. We tentatively suggest that it is more easily possible for the exclusion of complement-exclusion alternatives to amount to the exclusion of a rank-order one in the case of subjective lexical scales than non-subjective ones, but leave further exploration of this question to future research.

7 It must be noted that there are uniform formal semantic treatments of rank-order and complement-exclusion readings, e.g., Beaver and Clark (2008), Coppock and Beaver (2013). Nonetheless, what matters for our purposes is that there are still two distinct readings of only that correspond to the ruling out of (potentially) distinct alternatives.

8 For a small number of items, it is also possible that there was ambiguity not in the identity of the alternative, but in the focus associate itself. For example, the sentence The princess only likes dancing (intended inference: She doesn't love dancing) could also be interpreted such that only associates not with like, but with dancing, leading to the inference that the princess does not like activities other than dancing.
Hypothesis and predictions

The predictions made for Experiments 2 and 3 straightforwardly carry over to Experiment 4. First, Sue’s explicit questions make the relevant alternatives highly salient, thereby eliminating hearers’ uncertainty about their identity, which could have arisen based on Mary’s utterance alone. The question manipulation also encourages SI calculation due to question-answer congruence considerations. Second, the presence of only in Mary’s answer reinforces the step of alternative exclusion. With the identity of alternatives made clear and their exclusion made necessary by the semantics, we predict robust, ceiling-level rates of upper-bounded inference calculation. Since any inter-scale variation in uncertainty should also be eliminated, we also predict that scalar diversity will be reduced to a minimum.

Results

Fig. 9 shows the results of Experiment 4 (rightmost facet: “QUD + only”), along with all previous experiments. As can be seen in the figure, inference rates are now in fact almost at ceiling; the average rate of upper-bounded inference calculation across scales was 88.63%. A statistical analysis identical to the one reported for Experiment 2 was conducted. The fixed effects predictor Experiment (1 vs. 4) was sum-coded before analysis (Experiment 1: −0.5 and Experiment 4: 0.5). Random intercepts for participants and random intercepts and slopes for items were included. This analysis confirms that Experiment 4’s manipulation significantly increased rates of inference calculation as compared to Experiment 1’s baseline (Estimate = 3.74, SE = 0.35, \(z = 10.64, p < 0.001\)). In an additional model, we also compared Experiment 4 (only + QUD) to Experiment 3 (only). The Experiment predictor was again sum-coded (Experiment 3: −0.5 and Experiment 4: 0.5). The model found significantly higher rates of inference calculation in Experiment 4 (Estimate = 1.95, SE = 0.36, \(z = 5.39, p < 0.001\)).

The relative entropy resulting from Experiment 4 is 0.006—see Table 2 for a comparison of the relative entropy from all experiments. We can see that there is little appreciable variation in inference rates across the lexical scales tested.

Table 2

<table>
<thead>
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<tr>
<td>Experiment 4</td>
<td>Strong QUD + only</td>
<td>0.006</td>
</tr>
</tbody>
</table>

Lastly, we calculated the Kendall’s \(r_B\) rank-order correlations comparing Experiment 4’s findings to all previous experiments. This analysis revealed significant correlations between Experiment 4 and each of the previous sets of inference rates: Experiment 1 (SI) - Experiment 4 (QUD + only) \(r_B = 0.36, p < 0.001\); Experiment 2 (weak QUD) - Experiment 4 (QUD + only) \(r_B = 0.4, p < 0.001\); Experiment 2 (strong QUD) - Experiment 4 (QUD + only) \(r_B = 0.48, p < 0.001\); Experiment 3 (only) - Experiment 4 (QUD + only) \(r_B = 0.5, p < 0.001\). We note that though we still found highly significant correlations between the relative order of scales across experiments, these correlations are less strong than before, i.e., the coefficients are lower. This is expected, since in Experiment 4 inference rates are near uniform and close to ceiling, which is a stark difference from e.g., Experiment 1. In a situation where there is not much variability across scales, we also would not expect their relative order to match the order found when there was substantially more inter-scale variability.

The implications of these results will be discussed in the next section, along with the rest of our experiments.

General discussion

We first review our experimental findings in light of the two sources of uncertainty that we identified. We then turn to other aspects of the linguistic signal that could potentially eliminate further remaining uncertainty. Lastly, we discuss how our work allows us to connect SI with relevance implicature and semantic exclusion, as well as how it relates to previous scalar diversity studies and findings of intra-scale variation.

Two sources of uncertainty in SI calculation

Though experimental work on SI has tended to focus on a limited number of lexical scales, most commonly \(<some, all>\), attention has more recently shifted also to the phenomenon of scalar diversity. A number of studies have now shown that, contra the uniformity assumption, different lexical scales (e.g., \(<some, all>\) vs. \(<good, excellent>\) vs. \(<intelligent, brilliant>\)) vary greatly in their likelihood of leading to SI calculation. Our paper was primarily concerned with the as-yet unanswered question of what can explain the robust inter-scale variation. Specifically, we followed up on the hypothesis that (variation in) hearers’ uncertainty about what is a relevant alternative can explain the variation in SI rates (i.a. Hu et al., 2023; McNally, 2017; van Tiel et al., 2016). We have further explored the open question of what may be the source of such uncertainty.

In particular, we have proposed that uncertainty may be associated with either of the two steps in a (neo-)Gricean view of the SI calculation process: (1) identifying and reasoning about stronger alternatives that the speaker could have said, but did not, and (2) negating those alternatives. First, we looked at the possibility that contextual relevance serves as a constraint on possible alternatives and therefore modulates scalar diversity. Second, we have argued that there is a second potential kind of uncertainty impacting SI calculation: uncertainty regarding whether the identified alternatives should be excluded. We have approached
the issue of these two types of uncertainty by manipulating discourse context via an explicit QUD, making contextually relevant alternatives salient, and by manipulating semantic focus, reinforcing the alternative exclusion step. Our findings revealed that both a supportive explicit QUD and alternative exclusion via *only* led to increased rates of inference calculation. They also both reduced variation (i.e., scalar diversity)—with *only*’s effects being stronger than the discourse context’s. To quantify changes in inter-scale variation, we relied on the information-theoretic measure of relative entropy.

Further, we saw that under either manipulation, scalar diversity was not fully eliminated, for which we offered the following explanations. Discourse context can provide salient alternatives, but that alone does
not tell hearers that they need to reason about and exclude those alternatives. Instead, it is possible to make different pragmatic moves and assign different interpretations, concluding not that an alternative is false, but e.g., that the speaker does not know whether it is true. The focus particle only, on the other hand, makes alternative exclusion obligatory. However, it leaves uncertainty about the identity of the alternative that was to be excluded, allowing hearers to potentially rule out alternatives other than the stronger scale-mate. As our final experiment demonstrated, once both types of uncertainty are removed—the identity of the alternatives is made clear, and the cue to exclude them is encoded semantically—we find ceiling-level inference rates and minimal scalar diversity. When either variety of uncertainty is still present, there is more flexibility in interpretation, and consequently we observe more variation. This also leaves more opportunity for other factors (e.g., distinctness, extremeness, etc., as reviewed in the Introduction) to influence the likelihood of inference calculation.

Further ways of reducing uncertainty

There other aspects of the linguistic signal that we did not manipulate that could also play a role in eliminating uncertainty, going beyond the QUD and only. We have previously discussed that while only leaves uncertainty about the type of alternative to exclude (complement-exclusion or rank-order), other focus particles do not. For example, merely better constrains the space of alternatives to rank-order or scalar ones, thereby reducing uncertainty both about the identity of alternatives and whether to exclude them. Indeed, as Ronai and Fagen (2022) have shown, hearers are even more likely to calculate upper-bounded inferences such as not excellent from a sentence like The movie is merely good than from The movie is only good. This is because with merely, (non-scalar) complement-exclusion alternatives (e.g., funny, thrilling) are not as easily understood as the targets of exclusion.

And while we have argued that the QUD manipulation leaves uncertainty about whether identified alternatives should be excluded, some of this could plausibly be reduced by, for instance, intonational cues. Specifically, while (19) (repeated from (13)) allows for three different inferences, only one of which is SI, this would less obviously be the case in a spoken dialogue: Mary’s It is good answer would likely correspond to different prosodic contours in each of the three cases.

(19) Sue: Is the movie excellent?
Mary: It is good.
   a. It is good (but not excellent). SI
   b. (Well,) it’s good. ignorance
   c. (Yes,) it’s good. good ≈ excellent

In particular, the ignorance inference (19-b) might correspond to the so-called rise-fall-rise contour, which Ward and Hirschberg (1985) analyse as conveying uncertainty relative to a scale, and Constant (2012) as alternatives being unclaimable. For good to be interpreted as a synonym to excellent (19-c), on the other hand, good would need to be intensified—for suggestions on what the acoustic correlates of intensification might be, see i.a., Kohler (2006), Niebuhr (2010). Therefore, while Sue’s explicit question only reduces the uncertainty associated with the identity of the relevant alternatives, if spoken, Mary’s answer would likely additionally reduce uncertainty about which possible pragmatic move (from among (19-a)–(19-c)) is meant.

In fact, inroads have already been made into experimentally investigating the interaction of prosody and scalar diversity. De Marneffe and Tonhauser (2019) found that the rise-fall-rise contour, contra predictions made by the above-mentioned theoretical accounts, in fact leads to an increase in SI rates—though this paper only reported aggregated results, leaving open the question of whether there is inter-scale variability in the effect of prosody. Evidence for such variability comes from Cummins and Rohde (2015). These authors did not test complex intonational contours such as rise-fall-rise, but found that focus placement on the scalar term (e.g., good in The movie is good) increases SI rates compared to neutral intonation; however, this effect varied in its strength and was not present for all scales tested. Altogether, such findings make the prosody-scalar diversity interface a promising avenue of further research.

Broader implications and future directions

The two steps of SI calculation we have tested—the identification and exclusion of alternatives—are relevant not just to SI, but the other phenomena our paper has touched upon, namely relevance implicature and semantic focus. With Experiment 2’s QUD manipulation, it is possible that participants derived the target inference as a relevance implicature, while in Experiments 3–4, that inference was encoded by focus with only. There are of course important differences across the three types of inference: relevance implicature differs from SI in that the alternatives are contextually provided and do not come from lexical scales, while in the case of semantic focus, alternative exclusion is not a cancellable pragmatic inference. Nonetheless, alternatives and their exclusion are at the core of all these inferences, and our experimental findings have shown that they are also alike in giving rise to the same hierarchy of variation. As demonstrated by significant correlations, the relative order of different scales is consistent across different manipulations (baseline SI, QUD, only). That is, when a weaker scalar term was more or less likely to convey the exclusion of a stronger alternative, this remained the case (relatively speaking) across all our experiments. Such a finding leads us to the conclusion that “scalar diversity”—the variation across lexical scales in their propensity to give rise to upper-bounded inferences—plays a role even outside the domain of SI. This, in turn, highlights a further similarity across the three types of alternative-sensitive inferences.

The finding that the relative order of lexical scales remains the same across experiments is also consistent with previous investigations of scalar diversity. Work following van Tiel et al. (2016) has tended to use their inference task, or variations thereof, and showed that the relative order of scales consistently replicates—even with e.g., a gradient, rather than binary measure, as in Sun et al. (2018, p. 6). Simons and Warren (2018) used a different experimental paradigm to test inter-scale variation, one which placed scalar terms in richer contexts and probed SI calculation without directly presenting participants with the stronger alternatives. Yet the authors note that they observed very similar patterns to van Tiel et al. (2016), which they take to suggest that “a scalar’s relative rate of strengthening is quite robust” (p. 277). These prior observations are strengthened by our finding that the relative ordering of scales remains consistent even when context makes alternatives salient or when alternative exclusion is semantically encoded. Whatever factors (e.g., the distinctness of the scale-mates) underlie scalar diversity seem to contribute to the persistent inter-scale variation even in the presence of an explicit QUD or only.

Our way of probing what role the two identified sources of uncertainty play in SI calculation might be potentially perceived as different from the predominant method of existing scalar diversity studies. We manipulated the discourse context to eliminate uncertainty about the identity of alternatives and made use of only to reinforce the alternative exclusion step, then checked what effect these manipulations had on the variation in inference rates. Most other scalar diversity studies first identified some (typically lexico-semantic) property of the different scales, measured it, and then tested whether the variation in that property across scales can predict the observed variation in SI rates across scales. While these experimental manipulations may seem different on the surface, we would like to highlight that they could be mutually informative and eventually tap into the same underlying processes. For instance, one relevant variable probed by many previous studies is the availability of the stronger alternative given a weaker term on a particular scale (Hu et al., 2023, 2022; Ronai & Xiang, 2022; van Tiel et al., 2016). In the current study, while we did not directly measure this property, our findings based on the focus particle only (Experiment
3) converge with previous studies. In particular, the only manipulation targets the uncertainty about the exclusion step, but not the uncertainty about what the relevant alternatives are. As noted, there are scales that remain unlikely to trigger inference calculation even with only, likely due to the remaining uncertainty about what alternatives to exclude. This result, therefore, speaks to the effect of the availability of the strong scalar alternatives. It also suggests that the focus operator could potentially be used as an effective tool to identify those specific scales for which the particular stronger alternatives are less available (van Tiel et al., 2016), accessible (Ronai & Xiang, 2022), or expected (Hu et al., 2023, 2022), due to e.g., the weaker term's polysemy (Sun et al., 2018).

The experiments reported in this paper tested the phenomenon of scalar diversity using stimuli that were manually constructed by the authors. While this is in line with much of the existing experimental pragmatics literature, it is worth addressing how our findings might generalize to more naturalistic language use. An interesting study in this regard is Degen (2015), who tested the some but not all SI in a corpus of 1363 naturally occurring sentences and found substantial variation in the robustness of SI calculation. The approach taken by Degen was recently applied to different lexical scales by Sun et al. (2023), who tested SI calculation in a corpus of Twitter data and found reduced scalar diversity compared to van Tiel et al. (2016) and Sun et al. (2018). Taking these two corpus-based studies together, the picture emerges that is in naturalistic data, even a single scale such as <some, all> shows non-uniform SI calculation, and at the same time, inter-scale variation is attenuated (though still clearly present). This raises the possibility that intra- and inter-scale variation might be underlingly the same. Sun et al. (2023) also found that the same factors that predicted scalar diversity in prior experiments (Sun et al., 2018; van Tiel et al., 2016) continue to be significant predictors in their corpus data, and they in fact explain a similar amount of the observed variance. Based on this, one might expect to find an effect of the two kinds of uncertainty tested in our experiments even in more naturalistic settings. Further, as reviewed in the Introduction, Hu et al. (2023) have shown that uncertainty about alternatives plays a role in both intra- and inter-scale variation, which would suggest that our own findings might extend to intra-scale variation too. All these findings suggest two big-picture questions that might guide future work on scalar diversity. First, to what extent are scalar diversity and variation within a single scale, at their core, the same phenomenon? And second, how much of the variation in pragmatic inferences arises from the identity of lexical scales vs. contextual cues that are present in natural language data? (See also Degen, 2021, who raises similar issues.)

Conclusion

In sum, this paper investigated scalar diversity: the robust inter-scale variation in SI calculation. Our experiments add to the understanding of what underlies this variation by investigating two sources of uncertainty as potential explanations. We argued that in the calculation of SI, hearers might have uncertainty regarding the identity of the alternative that is to be excluded, as well as about the exclusion step itself. Our findings showed that scalar diversity is reduced—as quantified by relative entropy—once these sources of uncertainty are eliminated.

CRediT authorship contribution statement

Eszter Ronai: Writing – review & editing, Writing – original draft, Visualization, Methodology, Investigation, Funding acquisition, Formal analysis, Conceptualization. Ming Xiang: Writing – review & editing, Supervision, Funding acquisition, Conceptualization.

Declaration of competing interest

The authors declare that they have no known competing financial interests or personal relationships that could have appeared to influence the work reported in this paper.

Data availability

The following OSF repository contains experimental data, stimuli sentences, as well as scripts used for data visualization and statistical analysis, for all experiments reported in this paper: https://osf.io/z3tw2/?view_only=776336a7383248fd9d0ec2faea42f426.

Acknowledgements

This material is based upon work supported by the National Science Foundation, United States under Grant No. #BCS-2041312. For helpful discussion and feedback, we would like to thank the editor and anonymous reviewers, Itamar Francez, Lucas Fagen, Chris Kennedy, and Michael Tabatowski. We are grateful to Zsolt Verasztó for his help with the discussion on relative entropy, and to Thomas Sostarics for his help with the discussion on Levene’s test and Kendall’s τB. All remaining errors are due to the authors.

Appendix

In recent work, Sun et al. (2023) describe the variation across scales in SI calculation (i.e., scalar diversity) in terms of standard deviation, range and variance. They also use Levene’s test to compare the equality of variances across different scalar diversity experiments, comparing their own data to van Tiel et al. (2016) and Sun et al. (2018). In addition to using relative entropy for this purpose in our paper, here we also provide the same measures of variance for our four experiments (Table 3), and conduct further analyses using Levene’s test.

We start by comparing the variance in our four experiments to one another. Levene’s test shows that the strong QUD manipulation of Experiment 2 had significantly different variance as compared to the baseline SI case of Experiment 1 (F(1, 118)= 5.69, p < 0.05); based on the variance values provided in Table 3, we can observe that this is due to a reduction in variance under the strong QUD. The weak QUD condition, however, did not lead to significantly different variance than Experiment 1 (F(1, 118)= 3.42, p = 0.067). There was a significant difference between the variance of Experiment 3 (only) and Experiment 1 (F(1, 118)= 23.02, p < 0.001) as well as Experiment 3 and Experiment 2’s strong QUD condition (F(1, 118)= 6.99, p < 0.01), with Experiment 3 having lower variance than either. Lastly, the strong QUD + only manipulation (Experiment 4) showed significantly different (reduced) variance as compared to all other experiments: F(1, 118)= 76.95, p < 0.001 with Experiment 1; F(1, 118)= 57.99, p < 0.001 with the strong QUD condition of Experiment 2; F(1, 118)= 39.69, p < 0.001 with Experiment 3.

These results are all in line with those based on the relative entropy measure. Namely, we can see that both a supportive QUD and alternative exclusion via the focus particle only lead to reduced scalar diversity, with the effects of the latter being stronger. This conclusion is supported by both the variance values in Table 3 and the F values from Levene’s test: the only vs. Experiment 1 comparison resulted in a larger F value than the strong QUD vs. Experiment 1 comparison. Lastly, it was the combination of the strong QUD and only (Experiment 4) that led to the most different variance from the baseline SI case (i.e., largest F value), which was due to a decrease in variance (i.e., lowest variance value).

Let us now turn to comparing our experimental findings to a uniformity baseline, where all scales lead to the same SI rate. Levene’s test shows that the variance of the hypothetical uniform SI rates is significantly different from those of our experiments: F(1, 117)= 143.27,
In addition to determining whether variances are significantly different, when comparing different experimental data sets to Experiment 1’s SI calculation, we were also able to draw conclusions from the F values regarding which experimental manipulation led to the largest difference in variance. We want to argue, however, that it is less straightforward to derive such an interpretation of F values in the case of comparing experimentally collected data sets to idealized uniformity, i.e., to be able to conclude which experiment is closest to uniformity. This is because the uniformity baseline amounts to zero variance, so any naturally occurring data set will be more varied. The comparison between the two leads to more inflated F values; in our case, the F values for our experimental data compared to uniformity (range of F values: 98.77–163.89) are an order of magnitude higher than when comparing experiments to one another (range: 3.42–76.95). If the intuitive generalization is that very large F values mean very different variances, then the F value of 100.73, p < 0.001 with Experiment 4. The observation we wish to draw attention to is that Experiment 4 resembles the uniform distribution more than any other experimental data set—an observation which is captured by a reduction in relative entropy. For this reason, if our goal is to compare to uniformity, it is perhaps more informative to simply look at the descriptive measures of variance in Table 3 or to rely on relative entropy.

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